

November 2007

Operational strategy of Statistics Finland 2007

The purpose and the basic task of Statistics Finland

Statistics Finland compiles statistics and conducts studies describing society, and acts as developer of official statistics together with other central government authorities.

Mission

Statistics Finland combines collected data with its expertise to produce statistics and information services for the needs of society, promotes the use of statistics and develops national official statistics.

Vision

Statistics Finland is a top organisation in its field, recognised nationally and internationally for its high-quality data production and expertise, and for its co-operative and service capacity.

Values

Co-operation and mutual appreciation

Respect for the principles of statistical ethics

Innovativeness, continuous improvement of activity and know-how

Service orientation

Productiveness of activity

Perspectives, critical success factors, strategic goals and emphases of activity

Reliable data producer

National and international trust

Statistics Finland is known for its expertise and reliable statistics.

- *We engage in purposeful and systematic co-operation with national and international stakeholders.*
- *We increase the visibility of statistics and improve their serviceability.*

Basic data of high quality

Statistics are based on basic data and statistical methods of high quality.

- *We employ methods that make the provision of data easy and lower the data supply burden in order to maintain a positive atmosphere for the provision of data.*
- *We develop and introduce new statistical methods.*

November 2007

Good service for data users

Consistent production of statistics that meet users' needs

Statistics meet essential national and international data needs.

- *We evaluate and review our supply of statistics against the needs of data users and changes in the operating environment.*
- *We increase the comparability and combinability of statistics in order to improve their quality and our customer service.*

Clear service selection

Statistical services form a clear entity meeting the needs of user groups.

- *We improve the usability and accessibility of statistical data as a self-service.*
- *We improve services for researchers and other user groups.*

More for less

Flexibility

Financial and human resources are used appropriately and flexibly from the point of the whole organisation.

- *We improve proactive planning of the quantity and quality of human resources at the level of the whole organisation.*
- *We procure from outside such competence and services that are not expedient to be provided by ourselves.*

Improvement of productivity

Statistics Finland's productivity will go up at the average annual rate of at least two per cent.

- *We use uniform production methods and applications.*
- *We improve cost-effectiveness.*

Better and more uniformly

Increasingly efficient statistical production process

The statistical production process is as uniform as possible and supported by appropriate support services.

- *We develop processes and process management.*
- *We exploit data from basic statistical registers of enterprises and individual persons widely and uniformly in statistics production.*

Target-oriented and controlled change

Development activity is strategy-oriented and systematic.

November 2007

- *We improve the management of projects and the project portfolio by developing prioritisation of projects and allocation of resources.*
- *We use programme management as a means of achieving co-ordinated changes.*

Professionally

Competent personnel

Statistics Finland has competent, developing and motivated personnel.

- *We look after Statistics Finland's competitiveness as employer.*
- *We diversify competence by means of career planning, mobility, training and recruitment.*

Learning organisation

Statistics Finland develops as a learning organisation.

- *We foster learning from others.*
- *We store the necessary know-how in systems, descriptions and procedures.*
- *We improve our activity by utilising the Finnish Quality Award Criteria.*

Healthy work community

The personnel are able to cope and feel well.

- *We increase mutual trust and openness of the work atmosphere.*
- *We lead professionally and interactively.*